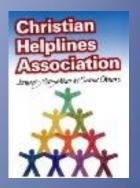
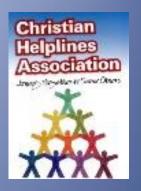


## Celebrating Christian Helplines

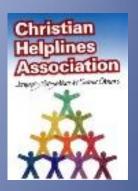
CRE Sandown 2014



## **History of Christian Helplines**

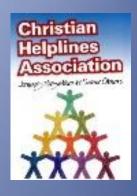


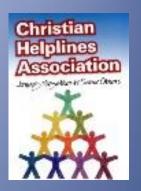
# The Christian Helplines Association



## Personal Testimony







# Celebration of CHA's Achievements

Regular meeting of Members 3 or 4 Times each Year

Low Cost Membership Fee of £25/year

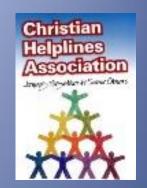
CHA Web Site launched 2007

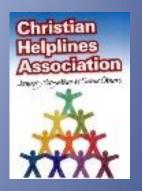
Crossline's Call Sharing from 2007/08

Annual Conferences from 2010

Regular Exhibitor at CRE's from 2012

National Christian Helpline 2013





# Current Statistics for Christian Helplines

11 members of CHA

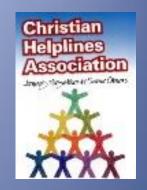
Over 550 people Involved

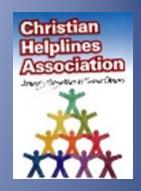
98% of these unpaid Volunteers

Over 250,000 calls/contacts per year answered

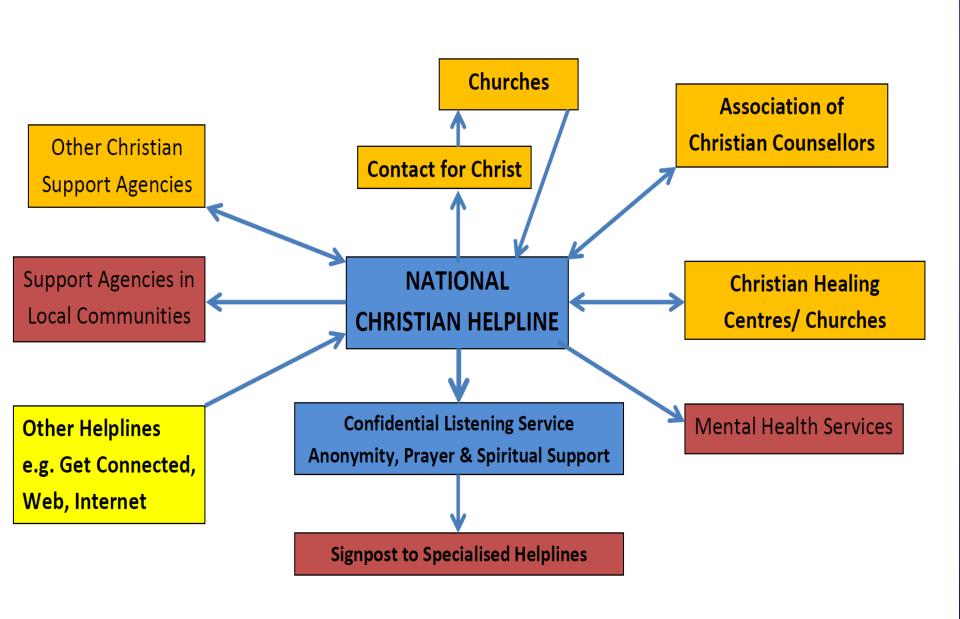
Estimate > 400,000 total calls per year

Estimate about 500 people will contact a Christian Helpline/Prayerline each day and speak with someone





# Christian Helplines/Prayerlines Standing in the Gap



Anonymous

**Immediacy** 

Non Geographic Confidential

Cost Effective Caller Centred

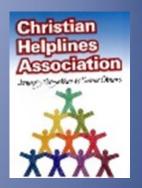
Reduces Impact on Statutory Services

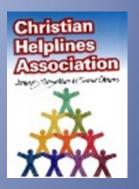
Could save a Life Clear Boundaries in Place

Safe Space for Change

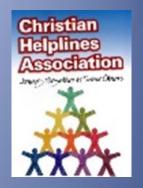
Relatively Safe **Sounding Board** 

Signposting Lifeline to Housebound



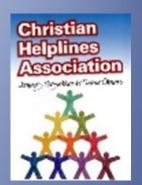


## What Callers say about Helplines



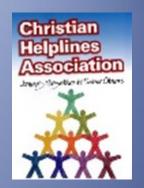
"I know it's there everyday and that reassures me even if I don't have to call them."

"Breaks my isolation and distress that I do not feel I can openly share with people I have a relationship with."



"I know it's kept me alive."

"They reassure me. Never criticise, always helpful. They make me feel I am the only one they have spoken to. [I] never feel rushed, gives me hope."

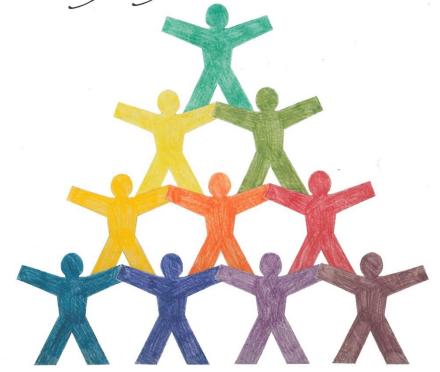


Thank you for the kindness and wonderful listening tonight and apologies for keeping talking beyond midnight.

God bless you for providing this special and important service and for praying

# Christian Helplines Association

Joining Togsether to Serve Others



christianhelplines.co.uk

## Joining Together to Serve Others....

### Members of the Association

ABC

03000 11 12 13

CCPAS

0845 120 4550

**Crossline Coventry** 0300 111 0101

Crossline Hull

0300 111 0101 Crossline Plymouth

01752 666777 Crossline Scunthorpe

0300 111 0101

Groundwire

chatnow.org.uk

**Living Light Prayerline** 0844 576 8876

Premier Lifeline

0300 111 0101

**Torch Trust** 01858 438260

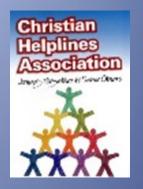
**UCB** Prayerline 0845 456 7729

### Our purposes are:

- 1) To empower and enable **Christian Helplines/** Prayerlines in the **UK to maintain** good practice and standards in the delivery of the services they offer.
- 2) To meet together to support, encourage and pray for each other.
- 3) To enable and explore collaborative projects.
- 4) To provide support to others wishing to establish new **Christian Helplines** and Prayerlines.

#### Contact for Further Information:

Dr John M Pither, (Chair of CHA) christianhelplines.co.uk mail@christianhelplines.co.uk



### CHALLENGES FOR THE FUTURE

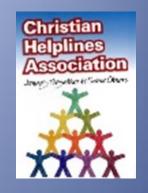
### CHALLENGES FOR THE FUTURE

Keeping up with Technology/Social Media &

Ever Expanding Mobile Phone Capabilities

App for Christian Helplines/Prayerlines

Challenge of Fewer landlines & Listener Volunteer Recruitment



## Happy 10<sup>th</sup> Birthday CHA

